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President’s Message

Dear Valued Member:

Welcome to the AAA Hoosier Motor Club. Whether you’re a new member or have belonged for many years, we are delighted that you have joined our family of members and we look forward to serving your future needs. Our staff is committed to exceeding your expectations by providing the finest service and highest quality products available.

While you are a member of our club, you are also part of the entire AAA system with more than 1,000 service centers in the U.S. and Canada.

This handbook details many of the services and products your membership entitles you to take advantage of including emergency road service, full-service travel and insurance agencies, our Show Your Card & Save member discount program and the AAA Visa credit card and financial services programs—just to mention a few.

On behalf of AAA Hoosier Motor Club and its 300 employees, thank you for belonging. We will work as hard as we can to ensure you are delighted with your membership.

Very truly yours,

Terry R. Farias
President & Chief Executive Officer
AAA Hoosier Motor Club
Access to Services

• Online at AAA.com
  - Visit us 24 hours a day, 7 days a week.
  - Request 24-Hour Emergency Road Service Online
  - Make changes to your membership at AAA.com and Click on My Online Account.

• By Mail
  AAA Hoosier Motor Club
  P.O. Box 88505
  Indianapolis, IN 46208-0508

• In Person
  Your local AAA office is open to serve you Monday through Friday from 8:30 a.m. - 5:30 p.m. and Saturday from 9:00 a.m. - 1:00 p.m. Find the location nearest you beginning on back cover of this handbook or at AAA.com.

• By Phone
  **Member Benefits**
  Add associate members, purchase gift memberships, change address, billing questions and more, 1-800-722-2616.

  **24-Hour Emergency Road Service**
  1-800-AAA-HELP or 800-222-4357
  TDD for the hearing impaired
  1-800-955-4TDD or 800-955-4833

  **Travel**
  Cruise and Tour Bookings, Flight, Car Rental and Hotel Reservations, 1-800-874-7317 or call your local AAA office. Find the location nearest you beginning on back cover of this handbook or at AAA.com.

  **Insurance**
  New Policies and Quotes
  1-866-209-8442

  Existing Policies and Inquiries
  1-888-222-4677

  **Financial Services**
  Credit Card Services
  1-800-807-3068

  Deposit Accounts
  1-888-204-8990
Member Discounts
Hotel, Hertz Rental and AAA Prescription Savings 1-866-222-7283. For all other discounts visit AAA.com/discounts or call your local AAA office.

• Moving
If you move, please be sure to notify us of your new address. You may do this in person at your local AAA office, online at My Online Account, or by calling 1-800-722-2616.

• Outside Our Service Area
If you’re traveling outside the Hoosier Motor Club service area in the U.S or Canada, you’ll receive the same service that clubs in those areas extend to their members. AAA is also affiliated with automobile/touring clubs around the world through four international motoring organizations. Members of those groups agree to extend services to visiting members of foreign clubs and AAA does the same for their members in the United States. Please contact your local AAA office for more information.
About Your Membership
Your AAA card is issued for your personal use and entitles you to service at any AAA office in the U.S. and Canada. Most services are also available by calling toll free 1-800-722-2616, at your local AAA office or online at AAA.com. Your card is your key to emergency road service — whether you’re a driver or passenger in any eligible vehicle.

AAA services are for members only. The AAA membership card covers the individual named on the card. AAA Hoosier Motor Club provides four types of membership.

Membership Options

Primary Membership
The first membership in a household is called the primary member. Emergency Road Service is available for any car the member is driving—his or her own, a borrowed vehicle, a leased car, or any car needing service in which the member is a passenger except for vehicles for hire, i.e., taxis or limousines. Basic membership begins the day dues are paid and is renewed on an annual basis.

Associate Membership
Associate memberships are available to individuals living in the primary member’s household at a reduced rate. Each associate membership provides the same privileges, benefits and services of a primary membership. Separate membership cards are issued to associates.

Basic
With the entry level membership, Basic members receive standard benefits such as Emergency Road Service, AAA maps and TourBook® guides, insurance coverage, AAA Travel services, member discounts and much more. Eligible vehicles include passenger cars, trucks, SUVs and vans.

AAA Plus
Any current primary member is eligible for AAA Plus, which is an optional, expanded benefit package that increases the Basic membership coverage for an additional charge. Benefits include extended towing, increased locksmith service, extended extricating/winching service, increased trip interruption protection, increased legal reimbursement protection, and increased travel accident insurance.
AAA Plus RV
AAA Plus RV is an optional benefit for AAA Plus members which extends Plus coverage to the member’s recreational vehicle or motorcycle. An RV is considered to be a motor home, truck with camper, travel trailer or camping trailer. (RV coverage is an expansion of AAA Plus benefits. Members not currently carrying AAA Plus must purchase this in addition to Plus RV.)

AAA Premier
Current primary members are eligible for AAA Premier, which is an optional, ultimate expanded benefits package that increases the Basic and Plus membership coverage for an additional charge. Premier members are eligible for greatly expanded benefits including a free tow of up to 200 miles per membership household, exclusive offerings such as trip interruption reimbursement of up to $1,500, one-day complimentary rental car benefit per year with an allowable tow as well as home lockout service, increased legal reimbursement protection and much more.

Please be aware that each individual membership, Basic, Plus, Plus RV and Premier, has a maximum of 4 Emergency Road Service (ERS) usages per membership year. Additional calls will require payment at the time of service.

When is Plus, Plus RV and Plus Premier Effective?
If AAA Plus, AAA Plus RV and AAA Premier service is added to a membership or purchased with a new membership, there will be a 72 hour waiting period before PLUS services are provided (Basic service is still available immediately).

Expanded benefits and services of these upgrades are printed in red in each relevant section of this handbook.

Gift Membership
Celebrate the special people in your life with a gift that shows you care. AAA memberships make excellent gifts for the holidays, birthdays, graduations, weddings and more! Long after the occasion is over; the recipient will continue to enjoy AAA’s 24-hour emergency road service, complete travel services, ex-
clusive member discounts and more! Gift memberships will be mailed automatically to the recipient unless otherwise specified by the donor.

**Conditions of Membership**

AAA Hoosier Motor Club offers a large variety of membership benefits which provide savings, advantages, and protection—truly a bargain—for modest annual dues. The Club provides maximum service through a centralized service structure and the pooling of member dues. To provide service equity and maximum return, the Club has reasonable limitations and regulations set forth by the officers and directors of AAA. The Club reserves the right to make changes in benefits at any time without notice.

Service may be limited and/or subject to membership cancellation or non-renewal under the conditions of abusive or confrontational situations. These situations include but are not limited to; safety risks, acts of aggression, demonstration of weapons, intent to do bodily injury, intimidation, verbal abuse or discriminatory practice. Such actions will not be tolerated and AAA Hoosier Motor Club reserves the right to reasonably choose with whom they will do business.

**General Membership Restrictions***:

- Towing from a repair facility.
- Requesting travel materials or other membership services for non-members.
- Excessive use of the legal service through continuous motor vehicle violations—members are entitled to assistance for a maximum of two motor vehicle violations in a 12 month period.
- Nonpayment of forfeited bail bond and other agreed to charges.
- Guarantee Arrest Bond service, Legal Reimbursement, or Personal Accident Insurance benefits for violations involving driving under the influence of liquor or narcotics, or driving on a suspended, expired or revoked license/registration.

*Specific automobile service restrictions are listed under the heading of Emergency Road Service.

**Membership Cancellation**

AAA membership may be cancelled during the first 30 days by the primary member or by AAA Hoosier Motor Club with full refund of membership dues (less any ERS expenses incurred by Hoosier Motor Club) upon written notice and return of membership
cards. Thereafter, refunds are made on a pro-rated basis. Please allow 7-14 days for processing.

**Membership Lapse**
Members who let their membership lapse more than 30 days will be charged a $40 administration fee to reinstate with AAA Hoosier Motor Club if they need immediate Emergency Road Service. Only Basic road service will be provided during the first 72 hours.

**Automatic Dues Renewal**
For convenience, AAA members can have their yearly renewal dues automatically charged to their AAA Visa account or other credit/debit card. Your yearly renewal dues will automatically renew without interruption. AAA will mail you a notice before your renewal date to remind you that your Auto Renewal is due, and then automatically charge your credit/debit card.**

**Automatic renewal may be discontinued at any time.**
Contact your local service center for more information, or call (317) 923-1500.

**Duplicate Membership Cards**
A duplicate AAA membership card can be issued in the event the original card is lost, stolen or damaged. A new membership number is not issued. To request a duplicate card, please call your local service center.

**Service Outside the U.S. and Canada**
Your membership card can be used outside the U.S. and Canada for courtesy travel assistance from foreign auto clubs working with AAA. For legal, bail or road service outside the U.S. and Canada, secure a receipted bill and submit it to AAA Hoosier Motor Club for reimbursement consideration. Members are completely covered by AAA Personal Accident Insurance in the U.S. and Canada. In other countries, members receive up to $1,000 for loss of life, limb or sight due to any covered accident.

**Privacy Statement**
One of the benefits of your AAA membership is savings and discounts on a variety of products and services related to travel, insurance, financial and automotive services and the Show Your Card & Save Program. From time to time, you may receive information or offers for these value-added membership features, which are only offered by providers who meet our high-quality standards and have committed to be respectful of your privacy as a AAA Member.
Offers for AAA Products and Services
We work with our Affiliates and other companies that perform marketing services on our behalf to develop and make offers to you of products and services of AAA and our Affiliates, based on Customer Information.

Disclosures to provide you with offers for products and services
An important benefit of your customer relationship with AAA is the opportunity to receive offers for products and services from companies that provide special programs, services or discounts especially for AAA Members. We try to provide these offers to customers who are most likely to find them of value.

We are aware that our members and customers may have differing views on receiving our offers of products and services. If you do not wish to receive these types of communications, simply write to us at:

AAA Marketing
P.O. Box 88505
Indianapolis, IN 46208-0525

Include your full name, address and AAA member number, and allow six to eight weeks for the suppression of your name from our lists to become effective. AAA members will continue to receive the Club publication, Home & Away, on a bimonthly basis.
Scope of Service

Emergency Road Service
Emergency Road Service (ERS) is one of AAA-Hoosier Motor Club’s most valuable services. Roadside assistance is provided by a network of more than 43,000 service vehicles available to assist you 24 hours a day in the U.S. and Canada.

Special Note to Our Members
These ERS guidelines are designed to give the best possible service to the greatest number of members in the fairest and safest manner possible.

To avoid misunderstandings, we urge you to familiarize yourself with the benefits and any limitations which might apply to a particular service you request. Please keep a copy of these policies in the glove compartment of each vehicle driven by a member. Additional copies are available at your local AAA service center or online at AAA.com.

Purpose of Service
Emergency Road Service is designed to aid any member whose vehicle has become unexpectedly disabled and cannot be safely driven under its own power. It is an emergency service only—not a substitute for proper maintenance and repair. The proper care and maintenance of your vehicle is a responsibility we ask of each member. Our intent is to provide service with the safest appropriate equipment.

Each membership has an allotment of four emergency road service calls. In the case of a family with multiple AAA members, the family as a whole shall be entitled to a total of four (4) emergency road service calls per member, per year. Each membership year renewal re-establishes the allowance. In addition to the above criteria, if any family member incurs twelve (12) or more emergency road service calls over a three (3) year period, Hoosier Motor Club reserves the right not to renew that individual’s membership or the memberships of the entire family.

In the event you require more than four Emergency Road Service calls in a membership year, you will be required to pay for service at the time it is rendered at the responding contractors’ prevailing rate.
Member Safety
Our foremost concern is safety to our members and service personnel. There may be a request for service that may not be honored due to potential hazards. Service is provided only if the vehicle can be reached safely. Service will not be provided until the vehicle is made accessible, including shoveling a vehicle out of the snow or mud, reaching a vehicle on inaccessible, unplowed/icy streets, back roads or driveways.

Covered Vehicles Under Basic, PLUS & Premier:
Four-wheeled motor driven vehicles of the passenger, pleasure, or recreational type (vans), regardless of license plate designation, if those services can be safely delivered;

• Dual-wheel campers/motor homes will be provided all services except towing, extrication/recovery, and tire service.

• Rented passenger vehicles are eligible for service. Commercial passenger vehicles are eligible for service with the exclusion of taxi cabs and limousines.

• Please Note: The AAA membership is designed for emergency road service situations and not as a convenience or for repair price comparison.

Vehicles Covered Under PLUS RV
• Recreational vehicle, motorcycle, and large dual wheel pickup. Rented passenger vehicles are eligible for service. Commercial passenger vehicles are eligible for service with the exclusion of taxi cabs and limousines.

• Motor homes and campers are defined as manufactured, motor driven vehicles equipped with living accommodations, regardless of curb weight rating, used for noncommercial recreational purposes. (Semi truck cabs are excluded.)

• Travel trailers are defined as noncommercial trailers equipped with living accommodations. (Includes pop up trailers.)

• Motorcycles are defined as two or three wheel motor driven vehicles, legally licensed for normal roadway use.

Please Note: Boat, horse, livestock, utility and automobile trailers and box trucks are excluded.
Available Benefits

Emergency Road Service personnel are trained professionals who are skilled in providing assistance for members in need of roadside aid. They are not mechanics. Emergency Road Service does not include repair expenses or guarantee that facilities are available for mechanical repair. HMC will assist the member in finding the nearest Approved Auto Repair facility or Approved Body Shop. If repairs are not accessible, Club personnel are available to assist the member in locating lodging and/or alternative transportation if needed. Your AAA membership does not include costs incurred due to mechanical breakdown.

- **Emergency Mechanical First Aid**
  Minor adjustments, not requiring parts, will be made in an effort to enable the vehicle to operate under its own power.

- **Battery Service**
  The car will be jump-started/battery-boosted. If the vehicle cannot be started, towing service will be provided.

AAA sells and installs quality batteries with a 3 year replacement guarantee upon your request and will perform this service at your location of breakdown. Payment for this mobile service MUST be made at the time of service (this service is available in most areas of the US and Canada).

- **Flat Tire Service**
  The members’ mounted spare will be installed. If the spare is flat, missing or the original tire cannot be removed, the vehicle will be towed.

  Important Notice: After installation of a spare tire you **must** have the wheel fasteners (lugs, studs or nuts) professionally retorqued (re-tightened) after 30 miles of driving. Placing a spare tire on the vehicle is only an emergency and temporary repair.

- **Gasoline Delivery Service**
  An emergency supply of gasoline will be delivered to the disabled vehicle. Enough fuel will be brought to enable the vehicle to return to the nearest fuel supply. The member will pay for gasoline at current pump prices of the station rendering service. When fuel is not available, the car will be towed. (Note: Due to additional services needed, diesel powered vehicles will be towed.)
AAA Plus, Plus RV & Premier: extends your basic coverage to include delivery of a limited supply of gasoline, at no cost, to the scene of disablement that will enable the vehicle to reach the nearest fuel supply.

- **Lock and Key Service**
  Lock and key services will be attempted to safely render the eligible vehicle drivable. In some cases we are unable to make ignition keys due to various circumstances that are outside of our control.

  If the key that operates or provides access to the passenger compartment of the vehicle is lost, broken, or the service provider cannot gain entry, the Club shall provide locksmith service up to $50, or reimbursement of commercial locksmith service up to $50. If necessary, the Club also will provide tow service (in accordance with the Club’s towing provision).

AAA Plus & Plus RV: extends your basic coverage to provide for reimbursement up to $100 in parts and labor for locksmith services to vehicles which have become disabled.

AAA Premier: extends Plus coverage to provide for reimbursement up to $150 in parts and labor for locksmith services to vehicles which have become enabled.

- **Home Lockout**
  AAA Premier: If you become locked out of your residence, you can receive locksmith services to gain access to your home. Home lockout service is reserved for a AAA Premier member’s primary residence only and excludes all other buildings or locked areas. The service provides up to $100 for the cost of re-keying, changing locks or making a new key only when the lock must be drilled to gain entry to the home or if keys are lost or stolen. Any charges in excess of $100, as well as all charges associated with any other residential locksmith services, are at the expense of the AAA Premier member.

  Home lockout service is limited to one usage per AAA Premier member per membership year. Home lockout service is not transferable to any other person. The AAA Premier member must be present at the time of service. Identification and proof of residence is required. In the case of rental property, approval of the property owner may be required. Service is subject to provider availability, and if AAA Hoosier Motor
Club cannot provide service, the member will be referred to a commercial locksmith and will be reimbursed for covered service up to $100. Locksmith arrival time is based upon locksmith availability.

• **Towing Service**

AAA will provide one tow per disablement. If the member requests to have the vehicle towed, AAA will provide for the first three (3) miles. Additional mileage is to be paid by the member at the time of service. Tows back to the responding service providers’ facility for repairs are at no charge. AAA cannot guarantee the immediate availability of flatbed equipment or that facilities are available for mechanical repair. AAA cannot be responsible for taxi service as there are other members waiting for the servicemen. If the tow is a result of an accident all police reports must be completed before towing. If any special equipment, more than one truck or more than one person is required, the associated cost may be at the member’s expense. (Expenses to the member for an additional truck or service man will be at the rate of $10 per quarter hour after the first 30 minutes on scene.)

Long distance tows may require preparation and scheduling. AAA’s intent is to provide service with the most safe and appropriate equipment. Prior to an existing breakdown, members MUST have purchased PLUS coverage 72 hours in advance in order to receive up to 100 miles of towing. Premier members must have purchased coverage 72 hours in advance in order to receive up to one 200 mile tow per household.

**AAA Plus:** extends your basic coverage to include free towing up to 100 miles to the destination of the member’s choice from the point of disablement.

**AAA Plus RV:** extends coverage to a motor home, travel trailer, camper trailer, motorcycle and truck with camper that is manufactured for that purpose. Reimbursement per occurrence is at commercial rates for covered service when a AAA ERS RV contractor is not available.

**AAA Premier:** extends Plus coverage to include one free tow up to 200 miles, per household per membership year to the destination of the member’s choice from the point of disablement.
• **One-Day Complimentary Rental Car**  
  *(In conjunction with a tow)*

**AAA Premier:** If your vehicle is towed in Hoosier Motor Club territory through AAA and you are stranded without transportation, we'll arrange for you to get a standard class one-day complimentary rental. Coverage applies when the member's car is inoperable in conjunction with a non-collision covered towing event. Each Premier member is entitled to this benefit once per household each membership year, when the tow is one of the four allowable service calls. Subsequent days rental charges, upgrades, vehicle insurance, mileage and fuel charges, fees and taxes are the responsibility of the member. Normal rental qualifications, including age restrictions, and other restrictions may apply. Service must be arranged through AAA Hoosier Motor Club. The Premier member has up to 48 hours from the time of the tow to call and request the one-day rental car. Call toll free 1-800-AAA-HELP or 800-222-4357 to make arrangements. To receive reimbursement contact AAA Hoosier Motor Club at 317-923-1500, ext 1300 and request a claim form.

The Reimbursement form must be accompanied by the original receipt* and sent to:

AAA Hoosier Motor Club  
Attn: ERS Refund Department  
P.O. Box 88505  
Indianapolis, IN 46208-0505  

*The original receipt should have itemized services listed

• **Extrication Service**

A members’ vehicle that has accidentally veered from a regularly traveled road or driveway and can be safely reached with equipment normally available from the nearest AAA facility will be extricated. AAA will provide one service truck and one service person at the scene. If special equipment, more than one truck or more than one person is required, the associated cost may be at the members’ expense. Expenses to the member for an additional truck or serviceman will be at the rate of $10 per quarter hour after the first 30 minutes on scene.

**AAA Plus, Plus RV & Premier:** extends your basic
coverage to provide, if necessary, a second service vehicle and personnel for one hour at the scene.

- **Emergency Repair Check Acceptance**
  Cash and credit/debit cards are accepted as payment for emergency repairs and service by ERS contract facilities. If members find themselves without sufficient cash or credit/debit cards, personal checks are accepted the exact amount of the invoice up to $250. A valid, current membership card must be presented in addition to other photo identification required by the facility.

This program covers only emergency repairs and service necessary to put a member’s vehicle in safe operating condition. Included are Emergency Road Service, mechanical repairs and/or necessary parts. This service is only available from emergency road service facilities.

**Please Note:** Emergency Check Acceptance is not valid for the following: normal maintenance, such as oil change and lubrication or nonessential repairs that can be performed near the member’s residence. AAA Hoosier Motor Club guarantees the member’s check to the ERS facility. If the check is not honored by the bank on 15 which it is drawn, AAA Hoosier Motor Club will reimburse the ERS facility and will collect all accrued charges from the member. If the member fails to make such a loss good, collection procedures will be instituted and membership will be subject to cancellation.

**AAA Premier:** extends Emergency Repair Check Acceptance benefit for the exact amount of the invoice up to $350 for emergency repairs and service by ERS contract facilities.

**How To Request Emergency Road Service**
AAA provides these toll-free numbers to assist members with Emergency Road Service (ERS) and Club information 24 hours a day, 365 days a year. For easy reference, the following numbers are provided:

**Nationwide and Canada:**
1-800-AAA-HELP (1-800-222-4357)

**TDD for the hearing impaired:**
1-800-955-4TDD or (1-800-955-4833)

**Road Service Online**
Registered members may utilize Road Service Online as a convenient option to request road service via the Internet on AAA.com.

Emergency Road Service is one of AAA Hoosier Motor Club’s most valuable services. Over 43,000 ERS contractors are available to assist you 24 hours a day in the U.S. and Canada.

*Limitations and exclusions apply
**If any family member incurs twelve (12) or more ERS calls over a three (3) year period, AAA Hoosier Motor Club reserves the right not to renew that individual’s membership or the memberships of the entire family. Services are not transferable between primary and associates on the membership.
Reimbursement Policy

In those rare instances where AAA service is not available, Hoosier Motor Club will consider reimbursement at prevailing commercial rates for covered services. When AAA service is available, but not used, reimbursement will be provided in the amount the contract facility would have charged AAA. Reimbursement is not provided when a non-covered service is requested or for taxi fares, telephone, cellular phone usage, rental vehicles, storage fees, lodging, etc.

All reimbursement requests are to be accompanied by the original receipt and a brief description of why a service provider other than AAA was used. Reimbursement requests must be submitted in writing within 60 days to: AAA Hoosier Motor Club, ERS Refund Department, P.O. Box 88505, Indianapolis, IN 46208-0505.
Additional Limitations and Exclusions

Services not provided:

• Any vehicle under legal restraints and/or for infractions of legal ordinances. AAA Hoosier Motor Club is not responsible for any expenses incurred. It is necessary for the vehicle to be removed from the impound lot prior to AAA service being rendered.

• Service when street or weather conditions do not allow safe movement.

• Shoveling a vehicle out of snow or mud.

• Reaching a vehicle on inaccessible, unplowed/icy streets, back roads or driveways.

• Repairs, diagnosis, battery charging, tire repair, parts or delivery of parts, which may require additional payment.

• Routine maintenance and repair.

• Service to vehicles that cannot be safely towed with standard operating equipment.

• Vehicles that have been altered from the original manufacturer’s design.

• Service to: taxis and limousines.

• Services are not transferable between primary and associates on the membership.

• Towing shall be provided for light-duty trailers, excluding fifth wheel trailers, being towed at the time of disablement. At the Club’s discretion, members may be required to pay for towing the trailer.

• Fuel delivery at a gas station is not provided unless mechanical issues prevent delivery.
AAA Approved Auto Repair and AAA Approved Auto Body Shops

Find a mechanic you can trust through AAA’s network of approved auto repair facilities that have met and maintained AAA’s tough performance standards while providing reliable and courteous service. AAA has an agreement with each approved facility that guarantees the quality and reliability of the repairs. Included in this guarantee are:

- AAA has an agreement with each approved facility that guarantees the quality and reliability of repairs
- Warranty of repairs for a minimum of 12 months or 12,000 miles unless otherwise noted on repair order ticket
- Certified technicians with up to date equipment
- All replaced parts will be available for inspection
- Agreement to resolve complaints by an experienced and neutral AAA representative

For a complete listing of approved repair facilities, log on to AAA.com/approvedautorepair or contact your local AAA service center.

AAA Approved Auto Repair Discounts and Coupons

Many Approved Auto Repair shops offer repair discounts exclusively to members by their participation in the Show Your Car & Save program. Member-only coupons from Approved Auto Repair shops are also available. Visit AAA.com/approvedautorepair for complete offer details and to print coupons.

AutoManager

Register with AAA.com to receive e-mail reminders for check-ups, manufacturer vehicle and part recalls. In addition, you can view repair and maintenance tips and access a trouble shooting tool which assists you in discussions with repair technicians regarding vehicle problems.

Car Care Tips

Helpful suggestions to properly maintain a vehicle can be found online at AAA.com under the Automotive section.

Carfax, Kelley Blue Book and NADA Used Car Guides

AAA offers several tools that help make your used car buying experience a good one. Visit AAA.com to find out more about Carfax reports, Kelley Blue Book pricing and NADA Used Car Guides.
Insurance Services

Auto, Home, Life, and More
AAA Hoosier Motor Club is proud to offer insurance through HMC Insurance Agency. HMC offers competitive, economical rates and next-door neighbor customer service. At HMC, we’ve got you covered—and we’ll work hard to earn and keep your trust. To compare your current insurance rates with ours, visit AAA.com or call your local AAA office.

Auto Insurance
For more than 80 years HMC has been insuring automobiles throughout central Indiana. Designed to cover almost any type of driving record, AAA Insurance offers reliable coverage and customer service that is second to none. When you insure with AAA Insurance, you will receive some of the best rates available. Also, inquire about the many discounts we offer.

Homeowner’s and Renter’s Insurance
AAA Insurance is an insurance company that understands what it means to live in central Indiana. With innovative protection for your home and personal belongings, our homeowner’s and renter’s policies go the extra mile to give you an outstanding balance of security and value.

Life Insurance
No matter what stage of life you are in, AAA is there for you. With product offerings that range from term life to annuities, we will help protect your most priceless asset, your family.

Additional Types of Coverage
In addition to offering coverage for your Auto, Home and Life we also offer types of coverage that include:

- Classic/Collectible Car
- Boats/RVs/Motorcycles
- Auto Warranty
- Home Warranty
- Health Insurance
- Medicare Supplement
- Long-Term Care
- International Travel Medical
- Travel Cancellation
- Mexico Auto Insurance
- Commercial Auto Insurance
- Cancer Insurance (Aflac)
- Accident Insurance (Alflac)
Personal Accident Insurance (PAI)
As part of membership in AAA Hoosier Motor Club, members are provided Personal Accident Insurance at no cost. Members are covered when injured in a travel-related accident.

Schedule of Benefits
1. For a hospital room, the amount of fifteen ($15) per day during an uninterrupted confinement not exceeding one hundred days.

2. For miscellaneous hospital expenses:
   
   Operating room $15.00  
   Blood Transfusion $15.00  
   Anesthetic admission $15.00  
   Ambulance fee $15.00  
   Wheel Chair rental $15.00  

3. Death and Dismemberment—for each full year the insurance remains in continuous force 10 percent will be added to the PAI death and dismemberment benefit until the maximum amount of 50 percent has been added to the original sum. Please refer to your policy for details.
$500 Medical Expense
Members can extend the benefits of PAI by adding the $500 medical expense rider. This rider covers medical costs up to $500 and pays in addition to any other form of insurance. This endorsement may be purchased for only $4.50 annually.*

Member’s Accident Security Plan (MASP)
This coverage is designed specifically for accidental situations. MASP provides the benefit most needed when the unexpected happens—CASH.**

Group Term Life
Group Term Life is insurance protection for member in the 18-80 age brackets. Members may choose face amount of $25,000, $50,000, $100,000 or $200,000. Plan features include: Federal Income Tax free benefits, no medical exam, guaranteed renewal to age 80, benefit amount will never be decreased, convertible to whole life insurance without any physical exam and more. This coverage is available to members during special enrollment periods.*

Guaranteed Issue Life
Guaranteed Issue Life is whole life insurance protection for members in the 45-75 age brackets. Members may choose face amounts of $5,000, $10,000, or $15,000. Plan features include: no medical exam, no health questions, renewable for life (up to age 100 regardless of any change in health), benefits will double if death is caused by a covered travel accident, Federal Income Tax free benefits, your monthly renewal premiums will never go up, benefits will never be reduced, build cash value automatically, free Lifetime AAA Membership for surviving spouse and more. This coverage is available to members during special enrollment periods.*

Hospital Income Plan
The Hospital Income Plan features such benefits as: no waiting period for pre-existing conditions, no deductibles, benefits double for covered hospital stays due to cancer and heart attack, coverage worldwide, pays in addition to any other insurance, benefits paid directly to you, no individual rate increase, family coverage and more. This coverage is available to members during special enrollment periods.*

*Coverage is subject to the conditions, provisions, and limitations of the policy. **For each full year the insurance remains in continuous force, 10 percent will be added to the basic death benefit until the maximum amount of 50 percent has been added to the original sum. Please refer to policy for details.
Financial Services

AAA Member Rewards Visa® Credit Card
A value-packed credit card that allows you to earn points on every purchase and then to redeem them for cash, travel, merchandise and unique adventures. Best of all, there are no tiers and no limits on points!

You’ll start off with 2,500 bonus points after your first qualifying purchase† and add more points with these everyday purchases:

TRIPLE points for qualifying AAA and travel purchases
DOUBLE points for grocery, gas and drug store purchases
SINGLE point per dollar for all other purchases

This impressive rewards program includes things like AAA Vouchers for purchases at AAA branches (including AAA travel) as well as for repairs, tires and bodywork at AAA-Approved Auto Repair facilities. Or, cash in your points for top-of-the-line merchandise and gift cards redeemable at more than 100 national retailers and restaurants.

For information about the rates, fees, other costs and benefits associated with the use of this card, please call the toll-free number or visit the web site.

†You will qualify for 2,500 bonus points if you use your new account to make at least one purchase transaction that posts to your account within 90 days of the account open date. Limit (1) 2,500 bonus points credit per new account. Allow 8-12 weeks from qualifying for the bonus points to post to your account. This credit card program is issued and administered by FIA Card Services, N.A. Visa is a registered trademark of Visa International Service Association, and is used by the issuer pursuant to license from Visa U.S.A. Inc.

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Car Rental Insurance Coverage
With an AAA Visa, members will receive, at no cost, rental car insurance that protects them against collision damage or damage from theft, fire or vandalism for claims up to $25,000. This coverage is secondary to members’ existing auto coverage and is provided for almost any rental car anywhere in the world as long as an AAA Visa is used for payment.
AAA Deposit Program with Discover Bank
Members save more with the AAA Deposit Program. Special benefits include:

- Exclusive, member-only rates that consistently beat the national average;
- No minimum required to open a CD, IRA CD or Money Market account (Money Market Accounts require a minimum balance of $1,500 after 60 days);
- Online Savings Account where you can fund your account electronically from any existing checking or savings account ($500 minimum deposit is required to open);
- Quick account set-up by phone, mail or online;
- Easy and secure access to your account information via AAA.com/deposits.

Discover the AAA difference in high-yield savings accounts. Call 1-888-728-3230 or go online to AAA.com/Deposits for more information.

AAA Auto Buying
To provide members with online assistance in researching and purchasing a new or used car, AAA offers AAA Auto Buying Program. Through AAA Auto Buying, members can research vehicles across the state by make, model and style. Members can compare pricing for vehicles using AAA TrueCar, which provides a history of the price paid for the vehicle you are looking for in your area, dealer MSRP, and trade-in value. Then, find that vehicle at a dealer nearby and take advantage of exclusive AAA Member pricing to purchase that vehicle. Visit AAA.com/autobuying.
AAA Travel is Indiana’s largest travel agency with 16 offices to serve you. AAA Travel provides free vacation planning services, member-only discounts, travel accident insurance and benefits that can save you time and money. From cruises to local tours and excursions around the world, our travel staff has the experience and knowledge you need to make AAA your single source for the industry’s widest range of travel products and services. You can trust AAA Travel as your expert vacation planning service.

Cruises
Cruising has become a very popular vacation experience. AAA Travel consultants are experienced and familiar with all aspects of a cruise vacation. Combining the right cruise line and itinerary, plus the most favorable AAA discount and amenities, is what makes AAA Travel your choice for booking the perfect cruise.

Tours & Packages
Whether you choose to travel independently or with a Tour Escort at your side, AAA Travel has a wide variety of tours and packages from which to choose. AAA offers everything from low-cost weekends on sunny islands to exotic tours around the world.

Group Travel
Throughout the year, AAA’s Group Department offers a variety of specialized tours to domestic and international destinations in addition to fun day trips. AAA can also customize a group tour for your friends and/or organization. If you are interested in receiving a Group Getaways brochure or traveling as a group, call our Group Tour Department at (317) 923-1500 ext. 205.

Travel Rewards
Take advantage of the AAA Travel Vacation Rewards Gift program. When you book your inclusive cruise, tour or package through AAA we reward you for being a frequent vacation traveler. Earn exciting gifts — digital cameras, gift cards, and luggage all absolutely free.
TripAssist Insurance
You’d like to believe that your trip will go as planned. But if something happens, you want to be prepared. Optional TripAssist coverage gives you the peace of mind that an emergency will not ruin your trip. With features like comprehensive trip cancellation and primary emergency medical coverage, 24-hour travel assistance, and optional benefits to tailor the plan to your travel needs, TripAssist is the perfect companion for your perfect vacation.

Hertz Car Rental
Whenever you rent a car for business or pleasure, you’ll receive special members-only discount rates worldwide from Hertz®. To make reservations in the United States, Canada or overseas, call your local AAA office. Or, after regular business hours, call the Hertz® toll free number at 1-800-654-3080 or make your reservation online at AAA.com. Be sure to give them your AAA Hertz® group discount number: CDP#00023. **AAA Members can join Hertz Gold Plus Rewards for free!** Enjoy expedited Gold counter service for fast and easy car rentals at over 40 airports and 1,000 Hertz locations worldwide. There is no time-consuming paperwork or waiting in line. Plus, earn points towards free rental days!

*Standard driver and credit qualifications apply. The discount is valid as long as AAA membership is current. Valid at any US location. Canadian and international discounts may be somewhat less.

Discount Airport Parking
As a special service to our members, AAA offers off premises parking discounts at Indy Park Ride & Fly. Contact your local AAA Travel office for more information.

International Driving Permits
AAA Travel is the only travel agency authorized to issue international driving permits. These documents are available at a nominal fee.

Travel Accident Insurance
As a AAA member when you purchase your scheduled airline, train, bus or cruise tickets at your local AAA Travel Agency, you are automatically covered with up to $100,000 in travel accident insurance at no cost. Plus and Premier members are automatically covered for up to $400,000 in travel accident insurance. There are no forms to complete, your coverage is automatic! Contact your AAA Travel Agency for more information.
Travel Store
Visit the AAA Travel Store located inside your local service center, where members enjoy special AAA discount pricing on many travel related items. AAA features a great range of luggage to suit your personality and travel needs. Important travel accessories are also available such as TSA approved key and combination locks, passport holders, boarding pass holders, not to mention other great “must have” items.

You’ll even find great auto accessories for the road warrior. Take along a USA Road Atlas for those scenic routes, and keep a road emergency kit on hand for unexpected emergencies. AAA publications, which include the popular Spiral Guides, are also a welcome addition to your travel plans, as you look for more than the typical tourist sites. Whether in Las Vegas or Italy... find out what there “really is to see” and experience all there is for your vacation!

Stop by the AAA Travel Store for an ever changing array of personal and travel items, all at discounted prices for you, the AAA member!

AAA Premier: save an additional 10% on travel related items purchased in the AAA Travel Store.
AAA Discounts & Rewards

Your AAA Membership card offers more than just peace of mind on the road. AAA members enjoy significant benefits and discounts at thousands of lodgings, attractions, restaurants, retail locations, and online merchants throughout the United States and Canada and throughout the world – just by presenting their AAA membership card. Receive every day discounts on dining, shopping, entertainment, prescriptions, eyeglasses, electronics, moving trucks, services and much more at over 164,000 participating locations simply by showing your AAA membership card. To learn more see your latest Home & Away magazine, visit AAA.com/discounts, or pick up a brochure at your local branch office.

Here are just a few ways that you can count on everyday savings with AAA.

Travel
Members get exclusive discounts with partners such as Hertz, Amtrak and The Parking Spot.

Shopping
Save significantly on everyday items at New York & Company, Payless Shoes, NAPA Auto Parts, Penske Truck Rental, LensCrafters and Banana Republic Factory Store. Plus, save an average 24% on prescriptions at pharmacies nationwide.

Dining
Get more for your money at over 2,500 restaurants across the United States and Canada. Save an average of 10% or more on food and non-alcoholic beverages when you show your AAA membership card at places like Hard Rock Café, Landry’s Seafood, Aquarium Restaurants, and Chart House. To search for offers in your home town or in cities you’ll be visiting, go to AAA.com.

Entertainment
Get an unbeatable combination of fun and world class savings with AAA at destinations such as Universal Orlando, Six Flags, SeaWorld Adventure Park, Busch Gardens and many more.

Lodging
Travel with confidence knowing your savings puts money back in your wallet. Members receive discounts at Best Western, Hilton Brands, Hyatt Hotels, Marriott Hotels and Starwood Hotels.

E-merchants
Internet shopping with your AAA membership gives you exclusive discounts at e-merchants such as Dell, FTD.com, 1-800-FLOWERS.com and many more. Please note: discounts are not available in retail locations, only online. Visit AAA.com/discounts.
Member Services

Theme Park and Attraction Tickets
AAA members receive discounts on admission to movie theaters, major theme parks and attractions across the country. Tickets must be purchased in advance and are nonrefundable and not returnable. Members may purchase as many tickets as they wish. A list of tickets is available at your local AAA service center or online at AAA.com/discounts. No other discounts apply.

TourBook Guides
Among the most informative available, these travel guides list points of interest throughout the U.S. and Canada. Included you will find information on: AAA/CAA approved properties, Mobile Tags, Eco-certified lodgings, and attraction discounts. Where indicated AAA rates are guaranteed for the duration of the current TourBook edition. These guides assist you in first class travel on a budget you can afford. Use your eReader to get AAA’s reliable travel information through the eTourBookSM Guides at AAA.com/ebooks.

Hotel/Motel Reservations
Your local service center can assist you with taking the guess work out of where to stay during your next vacation. You can enjoy member savings at many of the top hotel chains in the U.S.

Trip Interruption
If you are involved in a collision while driving or riding in an eligible vehicle, which disables your vehicle and you are 50 miles or more from home at the time, AAA will reimburse you up to $600 for certain expenses. These include:

- Local meals and lodgings while your vehicle is being repaired (in general vicinity of the repair shop) OR
- Car rental (from a licensed rental agency) to continue to your destination or return home (reimbursement not provided for car rental at your destination or home or commercial rental vehicle) OR
- Scheduled commercial transportation to your destination or return home (airplane, bus, train). This benefit applies to collisions occurring anywhere in the United States, Canada or Mexico, for expenses listed above incurred during 72 hours following a collision. This benefit is intended to cover emergency expenses while en route to your destination or home. It does not cover meals, lodging, car rental at your destination or round-trip car rental. The maximum reimbursement is $600 per accident, per member. Members are covered while riding or driving in any passenger
vehicle at the time of collision.

- Trip Interruption claim forms are available from Hoosier Motor Club service centers. To file for reimbursement, you must submit the following items to the address below within 90 days following the collision:
  - A copy of the official police report or statement from the law enforcement body that recorded the accident (or insurance claim report if no police report is available).
  - Itemized receipts for car repair expenses; or if vehicle was totaled, a statement from the insurance company stating vehicle was a loss.
  - Itemized original receipts for the expenses to be reimbursed.

For reimbursement consideration, mail forms to:

Auto Travel Special Coverages
P.O. Box 88505
Indianapolis, IN 46208-0505

All such expenses must be fully documented by receipts. No Claims will be considered without original receipts for each expense claimed.

Please Note: Benefits of this service only apply when disablement results from a collision with another vehicle or object. Mechanical failure does not qualify.

*Trip Interruption does not supplement any expenses reimbursed by insurance companies or other entities.

AAA Plus & Plus RV: Provides reimbursement up to $1,000 for lodging, meals or alternate transportation.

AAA Premier: extends benefit for reimbursement up to $1,500 for lodging, meals or alternate transportation when involved in a collision while driving or riding in an eligible vehicle, which disables your vehicle and you are 50 miles or more from home at the time.

Passport Photo Service
No appointment is necessary, the photo is instant, and members get a discounted price. This service is available during normal business hours at all service centers. Photos may be used for passports, visas, or international driving permits.

AAA Premier: Receive one free set of passport photos per membership year at any of their local AAA offices.

AAA Foreign Currency Exchange
Avoid expensive overseas exchange fees by purchasing one of 100 available foreign currencies before you leave home.
AAA Visa TravelMoney Card
The prepaid AAA Visa TravelMoney Card packs light, goes most anywhere and speaks the language! Simply preload your card before you drive or fly to your vacation destination and you will be ready to stay, eat and shop at millions of Visa debit merchants or withdraw local currency at more than 840,000 Visa ATMs around the world. The AAA Visa TravelMoney Card helps you pack less and travel more. Visit participating AAA offices, click on AAA.com/travelmoney or call 1-866-674-9622.

AAA Gift Card
Perfect for any occasion, the AAA Gift Card puts a world of shopping possibilities in the hand of the gift recipient. It’s accepted everywhere that Visa is accepted. You can choose the amount you want to give--between $10 and $500, domestic use only. The card can be reused until the funds have been spent. If the card is lost, a replacement can be ordered. This card is available at all Hoosier Motor Club service centers for a nominal fee.

Emergency Check Cashing
On occasion, members find themselves short of cash while away from home. Club members may contact any participating AAA office in the U.S. during regular business hours for emergency check cashing. Upon presentation of a valid membership card and other necessary identification, a check up to $100 may be cashed. Since this service is designed to assist members who find themselves short of cash while they are away from home, AAA Hoosier Motor Club service centers are unable to cash checks from AAA Hoosier Motor Club members.

Fax/Copier Service
Each service center is equipped with a fax machine and a copier. Member services counselors can assist in sending and receiving faxes within the continental United States and making copies. For both services, there will be a per page charge. Please contact your local service center for more information.
Many of our member services are also available to you 24 hours a day, 365 days a year online. When you visit AAA.com, you will find options for: travel, membership, automotive, financial services, insurance, exclusive member benefits, public affairs and safety, as well as mapping and direction services.

Upgrading or renewing your membership or getting an insurance quote can be done 24-hours a day with just a click of your mouse. From one website you can: request emergency road service, check out airfares, look up Show Your Card & Save discount information and so much more.
**Guarantee Arrest Bond**

If you are stopped for a motor vehicle violation in some states, your AAA membership card may be accepted instead of cash bail if the fine for the violation is $1,000 or less.

The General Insurance Company of America (GICA) guarantees the appearance of the AAA member named on the AAA membership card in any court up to the card’s expiration date. The card can be accepted against an arrest bond up to $1,000 from GICA for any motor vehicle law violation EXCEPT violations involving driving while under the influence of intoxicating liquors, drugs or narcotics, failure to appear for violations, driving on a suspended/revoked driver’s license, hit and run, failure to present evidence of insurance, illegal use or falsification of license or registration, engaging in a felony, attempting to elude/eluding police, or while driving a vehicle used for commercial purposes. Member agrees to repay AAA or GICA for any losses.

TA Mikolajewski  
Sr. Vice President

- **Exceptions – Including, but not limited to:**
  - Charges of driving while under the influence of alcohol or drugs, or for driving while license is suspended or revoked; or failure to appear on prior traffic violations.
  - Posting an appeal bond or a security bond.

- **Reimbursement**

  Please remember: This bond does not pay your fine. Instead, it should be regarded as a loan of funds, to spare you the discomfort of being held in jail. The AAA bond assures that any court costs and/or fines will be paid by AAA if you do not appear for trial. You will be required to reimburse AAA for any such payments.

- **Important Arrest Bond Facts**

  Appeals are not applicable to the bond. Local laws may vary slightly regarding the offenses for which the AAA bonds may be accepted. If you encounter any difficulties, immediately contact your nearest AAA club. You must surrender your membership card to secure the bond. It will be returned to you when the case is decided and you have repaid AAA Hoosier Motor Club for any forfeit of bond. Please notify AAA Hoosier Motor Club’s Auto Travel Special Coverages during normal business hours at (317)
879-8505 or 1-800-722-2616, as soon as possible after using your AAA card as bond. Or write to:

Auto Travel Special Coverages
P.O. Box 88505
Indianapolis, IN 46208-0505

Legal Reimbursement

It’s a fact of life that thousands of auto accidents and arrests occur each day. Without warning, you may find yourself involved in a situation requiring legal assistance.

To help members when such a situation arises, AAA Hoosier Motor Club pays for certain legal protection when members are charged with moving violations of the motor vehicle laws. (See Exceptions below).

AAA does not practice law. You retain your own attorney and submit the receipted bill to the Club for reimbursement, preserving the confidential relationship between attorney and client. Legal reimbursement must be applied for within thirty (30) days of court date. Reimbursement will be allowed for two offenses per calendar year. AAA reimburses you for legal fees, including appeals to a higher court, when necessary, if you personally appear in court with your attorney and plead not guilty.

• Schedule of Reimbursement

<table>
<thead>
<tr>
<th>Type of Legal Defense</th>
<th>Maximum Payment</th>
</tr>
</thead>
<tbody>
<tr>
<td>For Trial Defense - Reckless Driving Charge</td>
<td>$100</td>
</tr>
<tr>
<td>For Appeal</td>
<td>$100</td>
</tr>
<tr>
<td>For Trial Defense - Manslaughter Charge</td>
<td>$400</td>
</tr>
<tr>
<td>For Appeal</td>
<td>$400</td>
</tr>
<tr>
<td>For Trial Defense - A violation of a Motor Vehicle Law other than those named above</td>
<td>$75</td>
</tr>
<tr>
<td>For Appeal</td>
<td>$75</td>
</tr>
</tbody>
</table>

• Exceptions

Cases involving the following offenses are not reimbursable:
- Driving while under the influence of intoxicating liquors or narcotic drugs
- Driving with a suspended or revoked operator’s or chauffeur’s license
- Traffic violations arising from the commission or the attempt to commit a felony
- Leaving the scene of an accident
- Violations while driving a bus, taxicab or operating a truck which has over a one-ton rated capacity
- Using a motor vehicle improperly registered; where at the time of the violation permission to drive the automobile was not granted by the owner
- Or, any traffic law violation coupled with any non-reimbursable violation.

Excluded for reimbursement are witness fees, plans, maps, court costs, fines or other similar costs which may come up in connection with your defense.

Submit the receipted bill to:

Auto Travel Special Coverages
P.O. Box 88505
Indianapolis, IN 46208-0505

AAA Plus & Plus RV: provides defense of vehicle-related charges to which you must appear in court and plead not guilty, and covers any Plus member who is driving a vehicle eligible for service under the basic membership at the time such charges are incurred. Charges covered under this benefit are:

- Vehicle manslaughter or negligent homicide ($500 maximum protection).
- Reckless driving or endangerment ($200 maximum protection).
- Moving violations covered by traffic ordinances ($100 maximum protection).

AAA Premier: extends benefit for charges covered:

- Vehicle manslaughter or negligent homicide ($1,000 maximum protection).
- Reckless driving or endangerment ($400 maximum protection).
- Moving violations covered by traffic ordinances ($200 maximum protection).

Please Note: Legal Reimbursement protection does not apply to violations involving driving while under the influence of drugs or alcohol, or driving on a suspended or revoked license/registration. All claims must be submitted within 90 days of the collision.

Theft Reward

As a deterrent to theft and vandalism, a member’s car is protected by a warning stating that AAA offers a $500* reward for information leading directly to the arrest and conviction of anyone stealing a member’s car. This warning sticker must be permanently affixed to the automobile window at the time of
theft. A reward of $100* is also available for information leading directly to the arrest and conviction of anyone causing hit-and-run, damage or vandalizing a member’s car. Also, members with CD players, GPS or cell phones installed in their cars are covered under the $100* Theft Reward. Law enforcement officers engaged in the normal performance of duty, the member, and family members cannot be so rewarded, nor can anyone who simply reports a member’s car stolen.

Warning stickers are available at your local AAA Hoosier Motor Club service center. Submit claims to:

Auto Travel Special Coverages  
P.O. Box 88505  
Indianapolis, IN 46208-0505

AAA Plus & Plus RV: offers rewards of up to $1,000* for information leading to the arrest and conviction of a person (s) committing auto theft, hit-and-run or vandalism. Amounts for each incident are noted below. The reward amounts apply to vehicles registered in members’ name. Reward claims must be submitted within 60 days of conviction. Law enforcement officers, the member, and the member’s family are ineligible to receive reward. AutoTheft-$1,000*, Hit-and-Run-$500*, Vandalism-$500*.

AAA Premier: offers rewards of up to $1,500* for information leading to the arrest and conviction of a person(s) committing auto theft, hit-and-run or vandalism. Amounts for each incident are noted below. The reward amounts apply to vehicles registered in members’ name. Reward claims must be submitted within 60 days of conviction. Law enforcement officers, the member, and the member’s family are ineligible to receive reward. Auto Theft-$1,500, Hit-and-Run-$500, Vandalism-$500*.

*Rewards listed above are per occurrence and represent the aggregate payable per occurrence.

Please Note: Legal services apply to private passenger vehicles only.

Notary Service  
For your convenience, all AAA Hoosier Motor Club service centers provide free notary service. There’s no charge and no delay. You’ll find this service a real timesaver in matters requiring notarization of official papers. Documents to be notarized must be signed in the presence of the Notary Public; therefore the service cannot be handled through the mail. When you need the services of a Notary Public for documents, just stop in at any AAA Hoosier Motor Club service center.
Civic and Traffic Safety
Throughout its history, AAA has worked to make streets and highways safer for the driving public through:

• School safety patrol programs
• Safety programs for everyone from preschool to senior citizens
• Driver education manuals
• Annual School Traffic Safety Poster contests
• Alcohol awareness promotions
• Prepared traffic safety lessons, posters and teacher guides
• Affiliating local commercial driving schools

The AAA Foundation for Traffic Safety produces safety literature, educational videos and sponsors safety research products. Pamphlets and other foundation materials are available to members. Please call (317) 923-1500 for more information.

AAA Hoosier Motor Club Blog
The AAA Hoosier Motor Club blog is intended to serve as a casual, interactive means by which visitors can communicate with AAA Hoosier Motor Club personnel whenever it’s convenient for them to do so. The blog will generate dialogue with AAA members and non-members alike. The initial posts are categorized under the topics of Child Passenger Safety, Gas Prices and Driving Tips. Future content will be based on what bloggers want to talk about. We appreciate your comments. Tell us what you think at, http://blog.aaahoosier.com/.

Member Publications
AAA publishes numerous pamphlets, brochures, books, and guides to keep you informed. While it is impossible to list all of the AAA publications, you can contact AAA Hoosier Motor Club’s Public Affairs Department if you have specific needs or interests. Small quantities of AAA publications are free however, for multiple copies there may be a nominal charge.

Home & Away Magazine
Home & Away is a bi-monthly publication exclusively for AAA Hoosier Motor Club members. Each issue features helpful information on a variety of automotive and travel-related subjects. Home & Away features are supplemented by regular departments which keep you informed about member benefits, issues that affect you as a motorist and traveler, and facts you will want to know about car care, travel, insurance, and other special opportunities available to AAA members only.
AAA Member Newsletters
Distributed by e-mail, the AAA Member Newsletters keep you informed of the latest happenings at AAA. Creative feature stories, new programs, special offers, exclusive discounts, great contest giveaways keep you in the loop with AAA. To sign up for our newsletters go to AAA.com/newsletter today.

New Member Update
New members to the club can expect to receive a four page newsletter to inform them about all the advantages of being an AAA member.
Notes:

My AAA membership number is: _________________

Membership type:  
- Basic  
- AAA Plus  
- AAA Plus RV  
- Premier

Associate #1 ________________________________  
Associate #2 ________________________________  
Associate #3 ________________________________  
Associate #4 ________________________________

My local AAA office is:___________________________

______________

My AAA insurance agent’s name is:  
______________________________________________  
Phone______________________________________  
Fax _________________________________________  
E-mail ________________________________________

My AAA insurance policy number is: ______________

Auto_________________________________________  
Home_________________________________________  
Life___________________________________________

My AAA travel agent’s name is:  
______________________________________________  
Phone______________________________________  
Fax _________________________________________  
E-mail ________________________________________
<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Service Center Phone</th>
<th>Travel Agency Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Indianapolis Area</td>
<td>Allisonville Rd. 5180 Allisonville Rd (46205)</td>
<td>(317) 257-8101</td>
<td>(317) 257-8106</td>
</tr>
<tr>
<td>Braeburn Village</td>
<td>8120 E. 21st St (46219)</td>
<td>(317) 899-4714</td>
<td>(317) 899-5172</td>
</tr>
<tr>
<td>Carmel</td>
<td>1130 AAA Way (46032)</td>
<td>(317) 846-7399</td>
<td>(317) 846-7522</td>
</tr>
<tr>
<td>College Park</td>
<td>8751 Wesleyan Rd. (46268)</td>
<td>(317) 875-4222</td>
<td>(317) 875-5106</td>
</tr>
<tr>
<td>Greenwood-Southport</td>
<td>1309 E. Stop 11 Rd. (46227)</td>
<td>(317) 882-1521</td>
<td>(317) 882-1533</td>
</tr>
<tr>
<td>Speedway</td>
<td>3073 N. High School Rd. (46224)</td>
<td>(317) 297-4266</td>
<td>(317) 297-3527</td>
</tr>
<tr>
<td>Outside Indianapolis</td>
<td>Avon 8100 E. U.S. Highway 36</td>
<td>(317) 272-5134</td>
<td>(317) 272-5138</td>
</tr>
<tr>
<td>Bloomington</td>
<td>2310 N. Walnut St. (47404)</td>
<td>(812) 336-1700</td>
<td>(812) 336-1700</td>
</tr>
<tr>
<td>Clarksville</td>
<td>999 Eastern Blvd. (47129)</td>
<td>(812) 282-7776</td>
<td>(812) 282-7779</td>
</tr>
<tr>
<td>Kokomo</td>
<td>3551 S. LaFountain (46902)</td>
<td>(765) 453-7763</td>
<td>(765) 453-7766</td>
</tr>
<tr>
<td>Lafayette</td>
<td>331 N. 4th St. (47901)</td>
<td>(765) 423-1694</td>
<td>(765) 423-1697</td>
</tr>
<tr>
<td>Muncie</td>
<td>4351 W. Clara Ln (47304)</td>
<td>(765) 289-7161</td>
<td>(765) 289-7163</td>
</tr>
<tr>
<td>Noblesville</td>
<td>1950 E. Conner St. Ste C (46060)</td>
<td>(765) 773-8235</td>
<td>(765) 773-8235</td>
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<tr>
<td>Richmond</td>
<td>3639 E. Main St (47374)</td>
<td>(765) 966-3565</td>
<td>(765) 966-3567</td>
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<tr>
<td>Terre Haute</td>
<td>1400 S. Third St. (47802)</td>
<td>(812) 232-2338</td>
<td>(812) 232-2338</td>
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