

# SMARTtrek<sup>SM</sup> SERVICE FACT SHEET

## SMARTtrek OVERVIEW

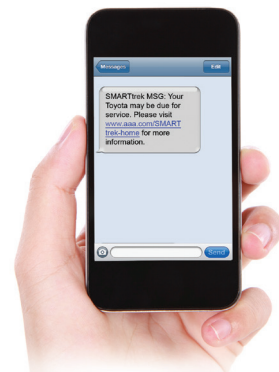
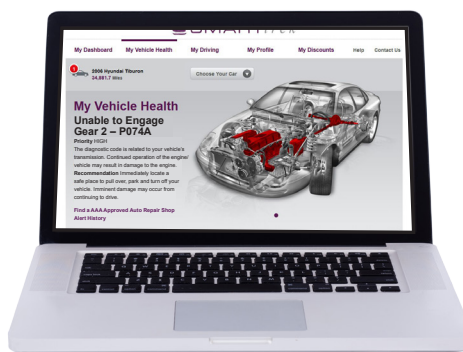
For over 100 years, AAA has been serving members on and off the road. Now, SMARTtrek offers AAA members a way to get the big picture when it comes to their vehicle's health.

## SERVICE REQUIREMENTS:

The SMARTtrek service is available to AAA members with a valid AAA membership number. Most vehicles 1996 and newer are eligible except for electric, hybrid and diesel vehicles.

**SIGN UP TODAY!**  
CALL US AT  
**800-814-4684**  
OR VISIT  
**WWW.AAA.COM/SMARTTREK**

**FEATURES & BENEFITS:** SMARTtrek helps simplify, enhance and support AAA members' lives by providing:



**VEHICLE HEALTH ALERTS:**  
It's like having a diagnostic technician along for the ride.

Real-time vehicle health alerts notify you of potential issues—helping prevent expensive surprises.



**ENHANCED ROADSIDE ASSISTANCE:**  
Know that AAA can quickly be by your side—even if you don't know where you are.

GPS functionality helps AAA find you during a roadside emergency.

**MAINTENANCE ALERTS:**  
Put yourself in the driver's seat when it comes to car maintenance.

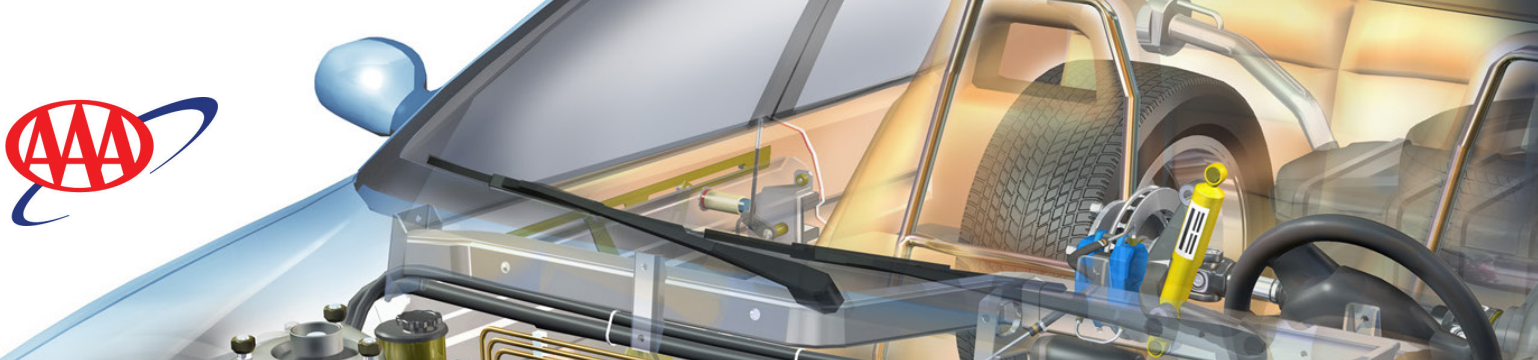
Reminders and explanations help you plan and budget accordingly.



**DRIVING INFORMATION:**  
Save some money at the tank by keeping an eye on your fuel efficiency.

Detailed trip information helps you understand how your driving habits can affect your fuel economy.





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## HOW IT WORKS:



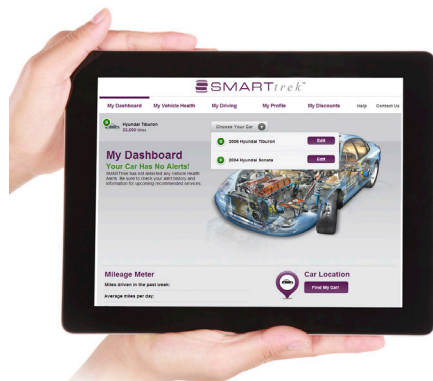
### IT BEGINS WITH A SIMPLE DEVICE

The 2 inch by 1 inch device easily plugs into the on-board diagnostic (OBD-II) port located under the dashboard of your vehicle. It works with most vehicles 1996 and newer.



### YOUR VEHICLE IS NOW CONNECTED

Once it's plugged into your vehicle, the device communicates with your SMARTtrek online account through a secure wireless cellular connection.



### STAY IN TUNE WITH YOUR CAR

When you log into your SMARTtrek online account you'll be able to see the information that SMARTtrek has gathered. Check in whenever and wherever you want to, but rest assured that SMARTtrek will be working in the background to help keep you safe on the road.



### RECEIVE REAL-TIME ALERTS

You'll be notified by e-mail or SMS text when preventive maintenance for your vehicle may be due. More importantly, SMARTtrek will provide an easy to understand explanation to give you a better idea of what's happening under the hood.

## FREQUENTLY ASKED QUESTIONS

### ***Does SMARTtrek tell me more than the check engine light?***

Yes. SMARTtrek will let you know when preventive maintenance may be due, so you can plan accordingly, instead of being taken by surprise. In addition, SMARTtrek will list the tasks that will need to be completed during that visit to the repair shop.

### ***Can SMARTtrek help me save me money?***

Yes. SMARTtrek provides you with information about your car's health to help you address problems before they turn into expensive surprises. In addition, SMARTtrek gives you access to discounts at AAA Car Care Centers.

### ***Why do I need SMARTtrek? I already have a AAA membership to help me when I'm on the road.***

AAA will still be there to rescue you on the road. However, you'll have an even better experience if you're able to avoid a breakdown in the first place. It's just another way to keep your life stress-free.

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